







Criterion:

Key indicator: 2.5 Evaluation Process and Reforms

Metric: 2.5.1

Year: 2018 - 2023

2.5.1: Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient

Sl. No	Supporting documents	Relevant link
1.	Minutes of Meetings	
2	CoE Plan of Action	
3	Assessment	
4	Policy of Internal Grievance	
5	Grievance Redressal Form	